

# Limited Warranty

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This warranty covers any defects in materials or workmanship, including installation, for new and rebuilt parts and labor furnished by Garage Door Service & Repair Inc. as part of repairing an overhead garage door. Garage Door Service & Repair Inc. will repair, or if not possible, will replace any defective part or workmanship, at no charge for materials or labor. 5-year warranty on the springs only and up to size .250 and Life time warranty on garage door springs can be purchased for \$50.00 (life time warranty not available commercial spring). Life time warranty can be purchased at the time of installation only.

This warranty begins when repair and any installation are complete. It continues for 1 year on new garage door and garage door opener installations and 90 days on section(s) replacement labor only and 90 days for any other service work and repair of this contract. This warranty is non-transferable. This warranty terminates if the original customers sells or no longer owns the garage door.

If anyone other than authorized garage door technician, who performed the original service, works on any warranty part, than that part is no longer covered by this warranty. This warranty does not cover any materials or workmanship provided by anyone other than authorized garage door technician issuing this warranty. This warranty does not cover consequential or incidental damages, such as damage or injury to a person or property because a garage door did not operate properly. This may not apply in some states. This warranty does not cover problems caused by abuse, misuse, civil disturbance or acts of god.

All warrantees limited to items listed on this invoice and not include regular maintenance.

Appointments for warranty service are scheduled Mon-Fri 9am-7pm with a one hour time frame. Most appointments are scheduled within 2 business days. Minor adjustments including but not limited to: remotes programming, opener adjustment, batteries, keyless entry codes, lubrication, squeaky doors and door adjustments are only covered within the first 30 days of original service work. **Under no circumstances will safety sensor adjustment or alignment be covered under any warranty.** Some warranty claims may be covered by phone support only. Service call charges may apply.

**New garage doors/custom orders:** Once you the customer sign the agreement, it is a binding agreement that can only be broken by agreeing to pay 20% cancellation fee. Custom orders must include 50% deposit that can be used as part of the payment (check only). **Repair work:** All repair work sales are final no refunds or adjustments will be made under any circumstances. **Terms and conditions:** Customer are responsible for the total amount due when service rendered and understand that the amount due is non-negotiable. 1.5% interest will be accrued and applied to the bill each month for non-payment, as well as a lien against the property where the work was performed. It is also understood that the customer will be responsible for incurred attorney fees and court costs if Garage Door Service & Repair Inc. must proceed due to non-payment. Customer agrees and completely satisfied with all charges, works performed and agrees their door is safe.